

Memberships and fees

Landlord fees	Fees or Charges
Letting Service Fee Including marketing, using portals and newspaper advertising, accompanied viewings and offer negotiations	4 weeks rent plus VAT If your weekly rent is £250, your 4 weeks rent + VAT would amount to £1,200 incl. VAT
Discounted Letting Service Fee Where Full Management or Rent Collection Service is taken	2 weeks rent plus VAT If your weekly rent is £250, your 2 weeks rent + VAT would amount to £600 incl. VAT
Enhanced Marketing Service Including marketing of your property with our exclusive social media technology, FLINK™	£185 incl. VAT
Discounted Enhanced Marketing Service Where Full Management or Rent Collection Service is taken	£148 incl. VAT
Tenancy Set Up Including producing the Tenancy agreement, completion of paperwork, tenant referencing, registration of tenant's deposit and arranging pre-let works	£594 incl. VAT
Rent Collection Including rent collection, arrears collection, accounting & renewal negotiation Subject to a minimum fee of £60 incl. VAT per month where the rent is lower than or equal to £700 per month	12% of rent payable incl. VAT
Full Management Including property maintenance, property visit, service of notices, deposit negotiation together with all services applicable under rent collection. Subject to a minimum fee of £84 incl. VAT per month where the rent is lower than or equal to £700 per month	16.8% of rent payable incl. VAT
Extension Set Up Production of Fixed Term Standard Tenancy or Periodic Standard Tenancy	£180 incl. VAT
Management Takeover Setup Fee	£180 incl. VAT
Landlord proof of ownership admin fee	£10 incl. VAT
Instruction of another agent during sole agency period – Administration Fee	£360 incl. VAT
Withdrawal from entering into a tenancy having instructed haart to proceed - Administration Fee	£360 incl. VAT
Paper copies of statements of account	£3.00 per month incl. VAT
Tax retention and completion of documentation for HMRC	£99 per quarter incl. VAT
Administration Fee for the provision of NRL gross annual income and expenditure statement to HMRC	£50 incl. VAT
Provision of a statement showing gross income and expenditure for the year	£120 incl. VAT
Negotiations of deductions from deposit or flatbond Not fully managed	£300 incl. VAT
Deposit scheme or flatfair dispute submission Where fully managed but expressly instructed not to conduct an inventory	£300 incl. VAT
Attendance at court/tribunal	£420 incl. VAT per day or part thereof
Service of notices Administration Fee (Section 8 or 21) included for full management service	£250 incl. VAT
Change of Sharer Fee	£180 incl. VAT
Additional Property Visit In addition to those included in your terms of business	£46.80 incl. VAT
Wait at property for landlord appointed contractor appointment	£60 per hour/part thereof incl. VAT
Undertake partial or total furnishings for the property – Administration Fee	12% total value incl. VAT
Key Cutting Administration Charge	£30 incl. VAT
Payment to a bank account held outside of the United Kingdom	£50 per payment made incl. VAT
Licensing Application Fee Where a landlord requires a HMO, Additional or Selective Licence for the property (N.B. This is an application service only and does not result in haart becoming the licence holder for the property).	£450 incl. VAT
Rent Confirmation Letter for Mortgage Provider	£50 incl. VAT
Gas Safety Administration Fee Arrangement of gas safety certificate where one is not provided at the commencement of the Tenancy	£126 incl. VAT Inclusive of the cost of the inspection
Rent Administration Fee Rent Administration Fee Rent Payments made to landlord after termination of service	£50 per payment made incl. VAT
Rent and Legal Protection	3.98% of rent payable
Inventory Fee (subject to property size and furnishings)	up to £400 incl. VAT
Additional Property Visit In addition to those included in your terms of business	£46.80 incl. VAT
Statutory Declaration Form Which requires witnessing by a solicitor	£24 incl. VAT
Termination fees (Not payable if we have breached our contract with you):	
Termination of our contract by you following acceptance of an offer from a proposed tenant (but prior to grant of the tenancy agreement)	4 months rent plus VAT
Termination of our contract by you during a fixed term tenancy agreement arranged by us	Balance of any full management or rent collection fees that would have been payable during the term of the tenancy agreement
Termination of our contract by you after the expiry a fixed term tenancy agreement arranged by us but whilst the same tenant remains in the property under either a statutory periodic tenancy agreement or a new fixed term tenancy agreement with you	6 weeks rent plus VAT

Tenant costs of moving and renting	Fees or Charges
Holding deposit In order to reserve the property	1 week's rent *calculation example: monthly rent x 12 divided by 52
The Rent As agreed for the property and specified in the Tenancy agreement	Subject to agreement
Security deposit or	5 week's rent *calculation example: monthly rent x 12 divided by 5 x 5
flatfair Membership Fee Where a tenant opts to use the security deposit replacement scheme	One Weeks Rent plus VAT (subject to a minium fee of £172.80 incl. VAT)
Change of Tenancy Fee Redrafting Tenancy agreement referencing new tenant(s) re-registering the deposit and producing prescribed information notice	£50 incl. VAT
Early Release Charge If a tenant wishes to end their Tenancy outside of the agreed terms, they are required to cover the loss incurred by the landlord as a result of the early termination	Landlord costs of re-marketing and setting up a new Tenancy. Either the Landlord Letting Service Fee or Discounted Letting Service Fee and the Tenancy Set-Up Fee as listed above
Late Payment of Rent Fee Where a rental payment is significantly delayed a fee will be applied	Late rental payment interest charge - 3% of amount owed above the Bank of England base rate, levied after the 14th day that the rent is late
Key Replacement Fee Where a tenant requires a replacement key or security device for their property	Up to £30 per key incl. VAT

butters john bee are members of The Property Ombudsman independent redress scheme, a money protection scheme through ARLA Propertymark and are also members of safeagent.



Payments can be made by credit or debit card or by direct bank transfer. For our bank details, please contact your local office. All prices are inclusive of VAT unless expressly stated otherwise. butters john bee is a trading style of BJB (Lettings) Limited (Registered in England and Wales no. 05289382) Registered office: Colwyn House, Sheepen Place, Colchester Essex, CO3 3LD.

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